

COURSE OUTCOME MATRIX COURSE SYLLABUS PART 2 of 3

Course Number and Title	AH 113 Phlebotomy Practicum
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Credit Hours	2
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Course Description	Students will work alongside area phlebotomists to enhance the skills and techniques learned in the "Principles of Phlebotomy" course. Student will gain a better understanding of the daily routine, technical procedures and use of equipment related to phlebotomy. Under supervision, students perform daily tasks in venipuncture, capillary sticks, and other phlebotomy procedures.
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Prerequisite(s) and/or Corequisite(s)	None
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Required Textbooks/References/Course Materials:
None.

General Education Outcomes	
1	Utilize written and verbal language to discuss and comprehend information, incorporating a variety of technologies, such as text, data, and images (written language, verbal language, and information technology).
2	Identify and interpret relevant information in order to formulate an opinion or conclusion (critical thinking).
3	Demonstrate and communicate computational methods and mathematical reasoning in a variety of formats (using words, tables, graphs, mathematical equations, etc., as appropriate) (quantitative literacy and fluency).
4	Communicate in appropriate ways with those who are culturally diverse (intercultural competence).

Program/Department Outcomes	
1	Attain basic phlebotomy skills in collecting, processing and transporting patient specimens.
2	Attain basic skills and knowledge in performing waived laboratory procedures, following quality control restrictions and reporting patient results
3	Achieve knowledge and skills to successfully pass a phlebotomy certification exam
4	Communicates verbally and non-verbally with patients, health care professionals and others in an effective, appropriate, and capable manner, while respecting the confidentiality of patient results.
5	Demonstrate professionalism and conduct that reflects safe, legal, and ethical behavior.
6	Demonstrate the importance of attendance, punctuality and proper notification protocol.

	Course Outcomes (CO)	Bloom's Domain for CO (C, A, P), Category, and Level	Program/Department Outcome(s)	Written Language	Verbal Language	Information Technology	Critical Thinking	Quantitative Literacy and Fluency	Intercultural Competence
1	Develop proficiency in the clinical phlebotomy objectives provided by the course instructor.	P – Perfect (3)	1, 2, 4	0	0	0	1	0	0
2	Display organizational and technical skills relating to the area of phlebotomy.	P – Embody (5)	1, 2, 5, 6	0	0	0	1	0	0
3	Practice and realize the importance of punctuality, notification protocol and attendance during their clinical rotation.	A – Internalizing Values (5)	6	0	0	0	0	0	0
4	Demonstrate professional behavior by maintaining a strong positive attitude, developing and using good professional judgment in all matters concerning laboratory safety and interaction with patients, specimens, hospital staff, faculty and fellow students.	A – Internalizing Values (5)	4, 5	1	1	0	0	0	1
5	Demonstrate understanding of the clinical laboratory's many needs and requirements through awareness of the department(s) workload, maintaining accurate records, and by offering assistance in restocking supplies as necessary.	P – Embody (5)	1, 2, 5, 6	1	1	0	1	0	0
6	Maintain a safe laboratory environment by observing all safety regulations as presented throughout the Health Care Technology Program, as well as any modified or additional safety requirements of the individual clinical facility.	P – Perfect (3)	1, 2, 3, 5, 6	0	0	0	1	0	0

Bloom's Domain Legend

C = Cognitive
A = Affective
P = Psychomotor

General Education Outcome Legend

2 = Included and Measurable
1 = Introduced and/or Minimally Addressed and Not Measurable
0 = Not included

Approved: May 2021
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