

COURSE OUTCOME MATRIX

COURSE SYLLABUS

PART 2 of 3

Course Number and Title	AH 285 Health Care Leadership and Management
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Credit Hours	3
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Prerequisite(s) and/or Corequisite(s)	N/A
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Course Description	Student will learn the basic knowledge, skills, principles, and foundations necessary to be an effective leader/manager in a health care environment. Effective leadership styles will be explored in this course. Upon completion of the course the student will be able to communicate their personal leadership style. This will be a capstone course for the Health Care Professional Program.
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	General Education Outcomes
1	Utilize written and verbal language to discuss and comprehend information, incorporating a variety of technologies, such as text, data, and images (written language, verbal language, and information technology).
2	Identify and interpret relevant information in order to formulate an opinion or conclusion (critical thinking).
3	Demonstrate and communicate computational methods and mathematical reasoning in a variety of formats (using words, tables, graphs, mathematical equations, etc., as appropriate) (quantitative literacy and fluency).
4	Communicate in appropriate ways with those who are culturally diverse (intercultural competence).

	Program Outcomes
1	Critically think in a variety of healthcare settings.
2	Apply mathematical reasoning in an array of healthcare settings.
3	Effectively communicate within variety of healthcare settings.
4	Be mindful of diverse populations in healthcare.
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	Course Outcomes (CO)	Bloom's Domain for CO (C, A, P), Category, and Level	Program Outcome(s)	Written Language	Verbal Language	Information Technology	Critical Thinking	Quantitative Literacy and Fluency	Intercultural Competence
1	Differentiate between leadership and management.	C – Analyzing (4)	1	0	0	0	2	0	0
2	Describe leadership characteristics and competencies.	C – Remembering (1)	3	2	0	0	0	0	
3	Identify and describe various demographic and cultural diversities in patient and health care worker populations.	C – Remembering (1)	3,4	2	0	0	0	0	1
4	Explain the importance and characteristics of professionalism in healthcare.	C – Understanding (2)	1,3	2	0	0	2	0	0
5	Explain the importance of a Strategic Thinking Leader as well as the characteristics needed.	C – Understanding (2)	2,3	2	0	0	1	1	0
6	Analyze your leadership type, leadership style, principles, and foundations.	C – Analyzing (4)	1,3	2	0	0	2	0	0
7	Describe effective leadership styles used in healthcare.	C – Understanding (2)	3	2	0	0	1	0	0
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9									
10									

Bloom's Domain Legend

C = Cognitive
A = Affective
P = Psychomotor

General Education Outcome Legend

2 = Included and Measurable
1 = Introduced and/or Minimally Addressed and Not Measurable
0 = Not included