

# COURSE OUTCOME MATRIX

## COURSE SYLLABUS

### PART 2 of 3

Course Number and Title	MA 101 Medical Assisting 1
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Credit Hours	3
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Course Description	This course introduces the student to the theory and techniques of electrocardiography, medical laboratory procedures, urinalysis, capillary punctures, blood typing, phlebotomy, hematology, and blood chemistry. Administrative competency skills including: medical records management and patient charting, documentation of medical information, medical transcription, communication skills, coping skills, and legal and ethical considerations.
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Prerequisite(s) and/or Corequisite(s)	Co-requisites: MA 100, MA 105, and MA 106.
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**Required Textbooks/References/Course Materials:**

Comprehensive Medical Administrative and Clinical Competencies - Text Only	6th	Wilburta Q. Lindh, Marilyn S. Pooler, Carol D. Tamparo	Cengage Learning	1305964799
Clinical Procedures for Medical Assistants	10th	Kathy Bonewit-West	Elsevier Science	0323377114
Clinical Procedures for Medical Assistants - Study Guide	10th	Kathy Bonewit-West	Elsevier Science	0323531032

General Education Outcomes	
1	Utilize written and verbal language to discuss and comprehend information, incorporating a variety of technologies, such as text, data, and images (written language, verbal language, and information technology).
2	Identify and interpret relevant information in order to formulate an opinion or conclusion (critical thinking).
3	Demonstrate and communicate computational methods and mathematical reasoning in a variety of formats (using words, tables, graphs, mathematical equations, etc., as appropriate) (quantitative literacy and fluency).
4	Communicate in appropriate ways with those who are culturally diverse (intercultural competence).

Program Outcomes	
1	Students will be able to skillfully perform and document routine clinical procedures.
2	Students will perform and document routine administrative procedures
3	Students will Communicate effectively, uphold legal, and ethical standards, and confidentiality for patient privacy.
4	Students will use critical thinking and problem-solving skills.
5	Students will evaluate the importance of professional growth and development
6	Students will collect, process and test diagnostic specimens
7	Students will maintain industry standards of quality control and safety principles in the workplace.

	Course Outcomes (CO)	Bloom's Domain for CO (C, A, P), Category, and Level	Program Outcome (s)	Written Language	Verbal Language	Information Technology	Critical Thinking	Quantitative Literacy and Fluency	Intercultural Competence
1	Identify the components of the EKG cycle and identify what each represents, artifacts, 12-lead, location of six chest leads, and placement of limb leads, and recording	P - Manipulate (2)	1	2	2	0	2	1	0
2	Demonstrates the proper procedure for the collection, handling, storage, transportation of a specimen to an outside laboratory. Explain the purpose for quality control in a physician's office	P - Perfect (3)	6, 7	2	2	0	2	0	0
3	Demonstrate the proper procedure for performing physical, chemical, and microscopic examinations.	P - Perfect (3)	1, 6, 7	2	2	0	2	0	0
4	Explain how serum, clotted blood, whole blood, and plasma specimens are obtained.	C - Understanding (2)	1, 6, 7	2	2	0	2	0	0
5	Demonstrate the proper venipuncture method for both vacuum and syringe.	P - Perfect (3)	1, 6, 7	2	2	0	2	0	0
6	Explain, the three blood types and the techniques for determining them.	C - Understanding (2)	1, 6, 7						
7	Demonstrate the proper procedure for obtaining capillary blood specimens from fingertip and the technique for separating serum/plasma from blood.	P - Perfect (3)	1, 6, 7	2	2	0	2	0	0
8	Demonstrate the preparation of blood slide for a differential cell count.	P - Perfect (3)	1, 6, 7	2	2	0	2	0	0

**Bloom's Domain Legend**

C = Cognitive  
A = Affective  
P = Psychomotor

**General Education Outcome Legend**

2 = Included and Measurable  
1 = Introduced and/or Minimally Addressed and Not Measurable  
0 = Not included

Approved: May 2021  
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