

COURSE OUTCOME MATRIX

COURSE SYLLABUS

PART 2 of 3

Course Number and Title	MG 264 SUPERVISION
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Credit Hours	3
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Course Description	This course provides skill-based information covering supervisory principles, theories, human-relation techniques and decision-making skills that are required to manage a workforce with profitable results.
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Prerequisite(s) and/or Corequisite(s)	
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Required Textbooks/References/Course Materials:

Supervision	8th	Samuel C. Certo		007802918x
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General Education Outcomes	
1	Utilize written and verbal language to discuss and comprehend information, incorporating a variety of technologies, such as text, data, and images (written language, verbal language, and information technology).
2	Identify and interpret relevant information in order to formulate an opinion or conclusion (critical thinking).
3	Demonstrate and communicate computational methods and mathematical reasoning in a variety of formats (using words, tables, graphs, mathematical equations, etc., as appropriate) (quantitative literacy and fluency).
4	Communicate in appropriate ways with those who are culturally diverse (intercultural competence).

Program Outcomes	
1	Students will apply critical-thinking, problem-solving, and decision-making skills required to function effectively in a business environment.
2	Students will demonstrate the ability to communicate effectively in diverse business situations.
3	Students will demonstrate an understanding of globalization and the impact of cultural, economic, regulatory, and social environments on businesses and organizations.
4	Students will apply core business concepts of the functional areas of business (accounting, economics, finance, management, and marketing) in evaluating business issues.
5	Students will demonstrate the knowledge and application of ethical concepts and behaviors in the workplace.
6	Students will evaluate, analyze, and interpret information using quantitative methods to make sound business decisions.

	Course Outcomes (CO)	Bloom's Domain for CO (C, A, P), Category, and Level	Program Outcome(s)	Written Language	Verbal Language	Information Technology	Critical Thinking	Quantitative Literacy and Fluency	Intercultural Competence
1	Examine the competencies and skills needed to be an effective supervisor.	C - UNDERSTAND (2)	1,4	0	0	0	1	0	0
2	Explain motivational leadership practices in the context of today's workforce environment.	C - UNDERSTAND (2)	1,2,4	1	0	0	2	0	0
3	Evaluate the decision-making process and examine the measures involved in setting strategic goals.	C - EVALUATING (5)	1,4	0	0	0	2	0	0
4	Examine the planning, controlling, and organizing principles necessary for effective performance in an organization.	C - UNDERSTAND (2)	1,4	0	0	0	1	0	0
5	Demonstrate the use of effective communication and conflict-resolution strategies used by supervisors.	C - APPLYING (3)	1,2,4	2	0	0	2	0	0
6	Examine employee staffing, performance management, training, and discipline from the role of a supervisor.	C - UNDERSTAND (2)	1,4	0	0	0	1	0	0

Bloom's Domain Legend

C = Cognitive
A = Affective
P = Psychomotor

General Education Outcome Legend

2 = Included and Measurable
1 = Introduced and/or Minimally Addressed and Not Measurable
0 = Not included

Approved: May 2021
Reviewed: November 11, 2021