

## General Education Outcome Intercultural Competence

(Ability to communicate in appropriate ways  
with those who are culturally diverse)

### Rubric

Criteria	Exemplary (2)	Met (1)	Unmet (0)	N/A
Communication and Attitude	<input type="checkbox"/> Communicates in effective ways with those who are culturally diverse.  <input type="checkbox"/> Actively seeks an overall shared understanding with those of different cultures, worldviews, and values for positive outcomes and/or an empathetic, educated perspective.  <input type="checkbox"/> Expresses an awareness of cultural differences and proactively suspends personal biases.  <input type="checkbox"/> Asks questions and/or communicates with the intention to establish a shared understanding for empathetic, positive communication with others of different cultures and/or values.	<input type="checkbox"/> Communicates in appropriate ways with those who are culturally diverse.  <input type="checkbox"/> Generally seeks a neutral understanding with those of different cultures, worldviews, and values for favorable outcomes and/or a pragmatic perspective.  <input type="checkbox"/> Demonstrates some awareness of cultural differences and makes clear attempt to suspend personal biases.  <input type="checkbox"/> Asks questions and/or communicates with the intention to establish a general understanding for pragmatic communication with others of different cultures and/or values.	<input type="checkbox"/> Does not communicate in appropriate ways with those who are culturally diverse.  <input type="checkbox"/> Does not seek to understand those of different cultures, worldviews, and values and/or develop a nuanced perspective.  <input type="checkbox"/> Demonstrates no awareness of cultural differences and/or makes no attempt to suspend personal biases.  <input type="checkbox"/> Does not ask questions and/or does not communicate with any intent to establish shared understanding with others of difference cultures and/or values.	<input type="checkbox"/> N/A  <input type="checkbox"/> N/A  <input type="checkbox"/> N/A  <input type="checkbox"/> N/A

	<input type="checkbox"/> Asks questions and/or establishes a shared understanding of nonverbal interaction and physical interaction for positive, empathetic communication with others of different cultures and/or values.  <input type="checkbox"/> Demonstrates adequate understanding of the complexity of elements important to members of another culture in relation to its history, values, politics, communication styles, economy, or beliefs and practices.	<input type="checkbox"/> Asks questions and/or establishes a general understanding of nonverbal interaction and physical interaction for pragmatic communication with others of different cultures and/or values.  <input type="checkbox"/> Demonstrates minimal understanding of the complexity of elements important to members of another culture in relation to its history, values, politics, communication styles, economy, or beliefs and practices.	<input type="checkbox"/> Does not ask questions and/or seek to establish any understanding of nonverbal interaction and physical interaction for communication with others of different cultures and/or values.  <input type="checkbox"/> Demonstrates no understanding in learning about other cultures.	<input type="checkbox"/> N/A  <input type="checkbox"/> N/A
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**DEFINITIONS:**

**Culture:**

The customs, arts, social institutions, and achievements of a particular nation, people, or other social group, including, but not limited to ethnicity, race, gender, sexual orientation, gender identification, socioeconomic status, religion, educational-level, political beliefs, age, etc.

## Score Overview

### **Exemplary (2)**

Communicates in effective ways with those who are culturally diverse. Actively seeks an overall shared understanding with those of different cultures, worldviews, and values for positive outcomes and/or an empathetic, educated perspective. Expresses an awareness of cultural differences and proactively suspends personal biases. Asks questions and/or communicates with the intention to establish a shared understanding for empathetic, positive communication with others of different cultures and/or values. Asks questions and/or establishes a shared understanding of nonverbal interaction and physical interaction for positive, empathetic communication with others of different cultures and/or values. Demonstrates adequate understanding of the complexity of elements important to members of another culture in relation to its history, values, politics, communication styles, economy, or beliefs and practices.

### **Met (1)**

Communicates in appropriate ways with those who are culturally diverse. Generally seeks a neutral understanding with those of different cultures, worldviews, and values for favorable outcomes and/or a pragmatic perspective. Demonstrates some awareness of cultural differences and makes clear attempt to suspend personal biases. Asks questions and/or communicates with the intention to establish a general understanding for pragmatic communication with others of different cultures and/or values. Asks questions and/or establishes a general understanding of nonverbal interaction and physical interaction for pragmatic communication with others of different cultures and/or values. Demonstrates minimal understanding of the complexity of elements important to members of another culture in relation to its history, values, politics, communication styles, economy, or beliefs and practices.

### **Unmet (0)**

Does not communicate in appropriate ways with those who are culturally diverse. Does not seek to understand those of different cultures, worldviews, and values and/or develop a nuanced perspective. Demonstrates no awareness of cultural differences and/or makes no attempt to suspend personal biases. Does not ask questions and/or does not communicate with any intent to establish shared understanding with others of difference cultures and/or values. Does not ask questions and/or seek to establish any understanding of nonverbal interaction and physical interaction for communication with others of different cultures and/or values. Demonstrates no understanding in learning about other cultures.